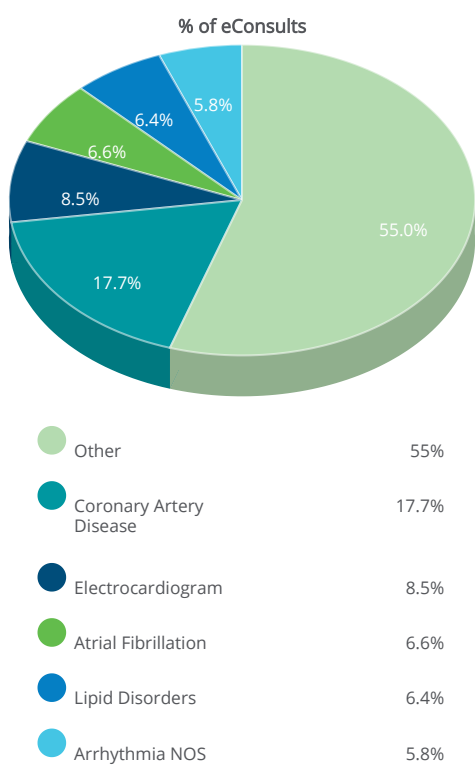


Cardiology eConsults

The eConsultBASE™ service improves access to specialist care for patients by facilitating electronic communication between Primary Care Providers (PCPs) and specialists

From April 2011 to December 2017, PCPs submitted **1,948 eConsults** to cardiology specialists

Content of questions asked by Primary Care Providers



In the other category, topics included: Valvular Heart Disease, PVC/PAC, Heart Block/Bradyarrhythmia, Hypertension, Syncope, Palpitations and more.



Average response time was 3.3 days

The most common questions from primary care providers pertained to...



42% Diagnosis

- Interpretation of cardiac testing
- Test of choice



37% Management

- General management
- Whether the patient should be referred to a cardiologist



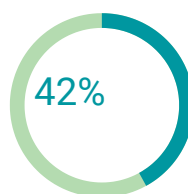
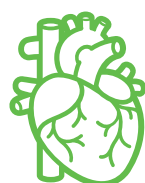
19% Drug Treatment

- Drug of choice
- Indications/goals of treatment
- Adverse effects

Outcomes of the eConsults

51% provided advice on a new or additional course of action.

46% validated the current treatment plan.



Referral was originally considered but avoided as a result of eConsult

Case Example

Day 1

PCP would like to put a patient with ADHD on a stimulant, but notes some past cardiovascular issues resulting in palpitations. Symptoms have receded, and an echocardiogram revealed no issues. PCP provides test results and family history, and asks whether stimulants would be safe for the patient and what monitoring would be necessary.

Day 3

Specialist has no concerns with patient taking stimulant, tells PCP not to worry.

Day 7

PCP accepts advice, closes case.