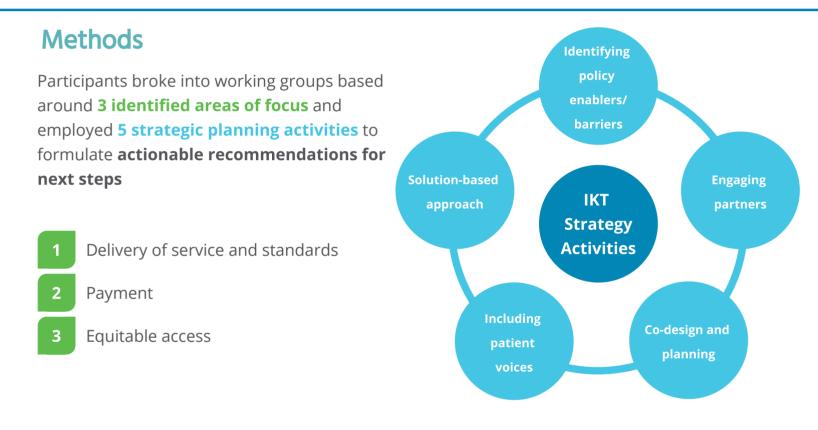
Using an Integrated Knowledge Translation Approach to Enable Policy Change for eConsult

eConsult BASETM

The eConsultBASE[™] service improves access to specialist care for patients by facilitating electronic communication between primary care providers (PCPs) and specialists

To support the expansion of eConsult nationally, we implemented an **Integrated Knowledge Translation (IKT) approach** to **understand how policies impact the spread and scale of eConsult** and strategize how to facilitate policy change and navigate systemic barriers. By leveraging a diverse group of stakeholders in strategic discussions, we identified **actionable suggestions for next steps** to inform a national implementation strategy. Stakeholders included patients, healthcare providers, and representatives from government, research institutes and a number of national organizations.



Outcomes

Themes that emerged from group discussion





Ensuring effective regulation



Supporting implementation

Key areas of policy development



Interjurisdictional licensing





Patient privacy

Segulation

Briefing notes were developed to provide guidance on the development of policies in five key areas

Policy briefs are available at www.champlainbaseeconsult.com

www.ChamplainBASEeConsult.com



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Reference: Liddy C, Moroz I, Joschko J, Horsley T, Kuxiemsky C, Kovacs Burns K, Kossey S, Mitera G, Keely E. (2018, August) Using an integrated knowledge translation (IKT) approach to enable policy change for electronic consultations in Canada. Healthcare Policy, 14(1), 19-29. doi:http://dx.doi.org/10.12927/hcpol.2018.25551

