

Specialists accessing specialty advice

The eConsult BASE™ service improves access to specialist care for patients, by enabling clinicians to submit questions on behalf of patients to specialists to receive timely advice.

The usual referral pathway is from a PCP to a specialist; however, specialists also refer to and consult with other specialists.



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A total of **3,285 eConsults** were submitted by specialists over two years between March 2019 and February 2021.



1 day

eConsult improved timely access to specialist advice **for all clinician types** with a median response interval of just one day.

69% of specialist-sent cases were resolved without requiring an additional face-to-face visit, versus 72% for PCPs.



Top 3 specialties that specialists submitted to were dermatology (14%), neurology (13%), and hematology (7%).

eConsult is a **promising tool** for both PCPs and specialists to improve access to specialist opinion.

