

Close-out survey administered upon completion of each eConsult.

Q1: Which of the following best describes the outcome of this eConsultation for your patient?

1. I was able to confirm a course of action that I originally had in mind
2. I got new advice for a new or additional course of action
3. I did not find the response very useful
4. None of the above

Q2: As a result of the eConsultation would you say that:

1. Referral was originally contemplated but now avoided at this stage
2. Referral was originally contemplated and is still needed – this eConsult likely leads to a more effective visit
3. Referral was not originally contemplated and is still not needed – this eConsult provided useful feedback/instruction
4. Referral was not originally contemplated, but eConsult process resulted in a referral being initiated
5. There was no particular benefit to using eConsult in this case
6. Other (please explain)

Q3: Please rate the overall value of the eConsult service for your patient:

Minimal 1 2 3 4 5 Excellent

Q4: Please rate the overall value of the eConsult service in this case for you as a primary care provider:

Minimal 1 2 3 4 5 Excellent

Q5: We would value any additional feedback you provide: