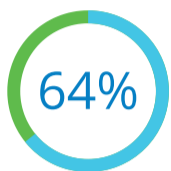


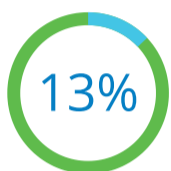
Orthopedic eConsults

The eConsultBASE™ service improves access to specialist care for patients by facilitating electronic communication between Primary Care Providers (PCPs) and specialists

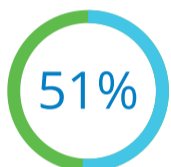
From January to December 2017, 564 eConsults were submitted to orthopedic surgeons by primary care providers



of unnecessary, intended face-to-face consultations were avoided with eConsult



Patients originally not considered to need specialist care were referred after eConsult



of the time, PCP decisions were altered by specialist advice

The most common questions from PCPs pertained to...



35% General management



22% Surgical indication



Average amount of time required for an orthopedic surgeon to respond to eConsult requests was **14.5 minutes**

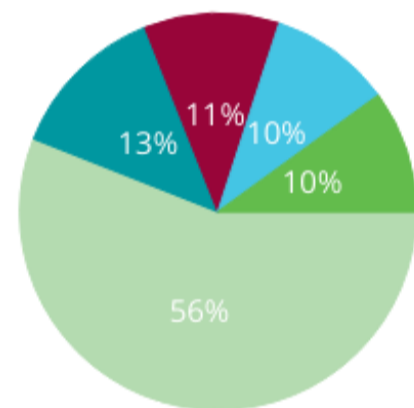
56% of eConsults provided information and advice on a new course of action

In **42%** of cases, the planned treatment plan was validated



94% of PCPs rated the eConsult service as valuable or very valuable

Content of questions asked by PCPs
% of eConsults



- Other 56%
- Spine pathology 13%
- Undifferentiated pain 11%
- Pediatric Orthopedics 10%
- Soft Tissue injuries 10%

Other topics included: Foot fracture, internal knee derangement, hand fracture, rotator cuff tear, ankle fracture, elbow fracture, ankle sprain, proximal humerus fracture, shoulder instability, pelvis fracture, hip fracture, infection.

Case Example

Day 1

PCP asks specialist how to manage returning to activity for an active, middle-aged patient with an ankle fracture and provides a summary of the initial x-ray report.

Day 6

Specialist responds that PCP is managing as they would, recommends that the patient use a brace for sports, and says there is no need for repeat x-ray.

Day 6

PCP accepts advice, closes case.

