# Champlain BASE Consult

# Building on a BASE<sup>™</sup> of Success A Canadian Forum to Improve Access to Specialists through eConsultation



## LEARN...

the latest research evidence and experience from leaders across Canada and international

## SHARE...

your experiences with each other and with Canadian and international leaders

## **INFLUENCE...**

the future of eConsult in Canada

## Program Brochure

# Monday, December 11, 2017

The Ottawa Hospital General Campus, Royal Room





Winchester District Memorial Hospital



Integration Network Réseau local d'intégration des services de santé de Champlain



Bureau du développement professionnel continu

Office of Continuing Professional Development

www.ChamplainBASEeConsult.com



Come join us for a ground-breaking knowledge exchange forum in Ottawa. Help shape the future of eConsult, learn from your peers, share your experiences and help us ensure all Canadians have improved access to specialists through eConsultation.

#### **OVERALL LEARNING OBJECTIVES**

#### Through participation in the forum, participants will be able to:

Describe the existing research evidence and identify knowledge gaps related to the scale and spread of eConsult in Canada; Describe the importance of patient-centred approaches to eConsult and identify ways to implement these approaches; Influence eConsult development strategies

#### ACCREDITATION

This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, and approved by the University of Ottawa's Office of Continuing Professional Development. You may claim a maximum of 6.75 hours (credits are automatically calculated).

This **Group Learning** program meets the certification criteria of the College of Family Physicians of Canada and has been certified by the **University of Ottawa's Office of Continuing Professional Development** for up to 6.75 Mainpro+ credits.

#### **PLANNING COMMITTEE**

Special thanks to the following committee members who participated in the planning of this event:

Clare Liddy, Champlain BASE<sup>™</sup> Primary Care Lead Erin Keely, Champlain BASE<sup>™</sup> Specialist Lead Amir Afkham, Champlain Local Health Integration Network Jean Cook, Newfoundland and Labrador Medical Association Neil Drimer, Canadian Foundation for Healthcare Improvement Gina Johar, South East Local Health Integration Network Katharina Kovacs Burns, Patient Partner Luis Oppenheimer, Winnipeg Regional Health Authority Don Sturge, Patient Partner Rob Williams, Ontario Telemedicine Network

#### REGISTRATION

<b>Conference Registration Fees</b> (fees are in CAD and inclusive of taxes)	<b>Early Bird Online Rate</b> On or before Nov. 24	<b>Regular Online Rate</b> After Nov. 24
Regular (Physicians & Other Healthcare Professionals)	\$150	\$190
Trainees (Undergrad, PhD)	\$50	\$50
General Public / Patients	\$0	\$0

#### <u>Click here</u> to register online today!

**Cancellation Policy:** Refunds less \$75 administrative charge will be issued in writing by **November 17, 2017**. No refunds will be issued for cancellations received after that date. All refunds will be processed after the event.

#### **Registration Questions?**

#### Program Questions?

Contact Julie Paquette at julpaquette@toh.ca

Contact Lois Crowe at LCrowe@bruyere.org

#### www.ChamplainBASEeConsult.com



# PROGRAM AT A GLANCE

08:30	Registration & Networking Breakfast
09:00	Welcome Remarks & Introductory Comments Presenters: Dr. Clare Liddy & Dr. Erin Keely
09:15	Plenary Sessions
09:15	<ul> <li>eConsult research evidence and Implementation Successes</li> <li>Presenters: eConsult researchers and regional implementation partners</li> <li>By the end of this session, participants will be able to: <ul> <li>Describe the current research activities and identify and share with others any gaps in the knowledge base or suggest new avenues for exploration/evaluation;</li> <li>Identify practical evaluation and implementation tips that can be used by the participant in their own region;</li> <li>Compare the different stages of eConsult adoption across the different regions/projects;</li> <li>Produce new ideas or confirm the existing ideas for the topics to be discussed throughout the day.</li> </ul> </li> </ul>
10:15	Refreshment & Networking Break
10:30	<ul> <li>Patient Panel Reflecting Patient Expectations</li> <li>Presenters: Patient Partners</li> <li>Patient partners will describe their experiences and clarify what patient-centre eConsult services are;</li> <li>Participants will identify areas for improvement in their own development plan and formulate plans on how to better integrate patients as partners in their eConsult programs or policy development.</li> </ul>
11:00	<ul> <li>Small Group Sessions</li> <li>Facilitated by multiple eConsult leaders</li> <li>By the end of these sessions, participants will be able to: <ul> <li>Through the registration process, participants will be able to select their top three sessions from the list provided, or provide ideas for new sessions;</li> <li>Participants will select issues for discussion most relevant to their needs and collaborate with others to ensure that the discussions focus on the key "hot topics" in eConsult knowledge exchange activities;</li> <li>Participants will share their experiences and collaborate to construct a framework for the development of new knowledge exchange/implementation tools;</li> <li>Through participating in these small group sessions with a wide range of participant types (outlined above), they will be able to influence the direction of eConsult scale and spread.</li> </ul> </li> <li>Choose your top three topics or suggest an idea for a small group session during registration. Please note that only relevant topics will be offered. Please let us know if you would like to volunteer to facilitate.</li> </ul>
S1	Sharing engagement and communication strategies
S2	Leveraging eConsult for continuing professional development and educational programs
S3	Practical tools for eConsult scale and spread
S4	Integrating eConsult into clinic workflows
S5	Considerations for a national service
S6	Nuts and bolts – liability, licensing, professional practice considerations
S7	Special Population Needs (i.e. chronic pain, indigenous, geriatrics, renal, rural/remote)



## PROGRAM AT A GLANCE

12:15	Plenary Session
12:15	<ul> <li>Small group leaders to share ideas generated for hot topics discussion in the afternoon</li> <li>Following the morning discussions and activities, participants will recommend the afternoon session discussion topics based on the needs of those present.</li> </ul>
12:30	Lunch
13:00	Plenary Session
13:00	<ul> <li>Introduction of Afternoon Sessions and Selection of 'Hot Topics'</li> <li>Presenters: Dr. Clare Liddy and Dr. Erin Keely</li> <li>By the end of this session, participants will be able to: <ul> <li>Participant will discuss and plan the afternoon session topics.</li> </ul> </li> </ul>
13:30	Small Group Sessions
13:30	<ul> <li>Small Group Sessions</li> <li>Facilitated by multiple eConsult leaders</li> <li>By the end of this session, participants will be able to:         <ul> <li>In small groups, participants will discuss their experiences, knowledge and tools to address their issues in scaling and spreading this innovation.</li> </ul> </li> </ul>
14:45	Refreshment & Networking Break
15:00	General Assembly Discussion
15:00	<ul> <li>Delegate Summary Discussion</li> <li>Presenters: Dr. Clare Liddy &amp; Dr. Erin Keely</li> <li>By the end of this session, participants will be able to: <ul> <li>It is anticipated that participants, at the end of the two small group sessions, will be able to describe to others the key issues, provide a critical review of major issues and summarize the "wisdom of the crowd".</li> </ul> </li> </ul>
16:00	<ul> <li>eConsult National Leaders Panel</li> <li>Presenter: Multiple leaders</li> <li>By the end of this session, participants will be able to:</li> <li>Participants will be able to identify eConsult leaders and decision makers and will be able to predict enablers to the spread and scale of eConsult in their region.</li> </ul>
16:30	<ul> <li>Considerations for Next Steps in the Scale and Spread of eConsult</li> <li>Presenters: Dr. Clare Liddy &amp; Dr. Erin Keely</li> <li>By the end of this session, participants will be able to:         <ul> <li>Participants will recommend and/or endorse recommendations for the next steps for those involved in the knowledge exchange and spread and scale of eConsult in Canada.</li> </ul> </li> </ul>



Join the conversation!

#eConsultForum



# **INSPIRE - PHC**

INnovations Strengthening PrImary Healthcare through <u>RE</u>search





### Canadian Foundation for Healthcare Improvement

Fondation canadienne pour l'amélioration des services de santé