

Ten Steps to Establishing eConsult

The eConsultBASE™ service improves access to specialist care for patients by facilitating electronic communication between primary care providers (PCPs) and specialists



Excessive wait times for specialist care results in decreased access



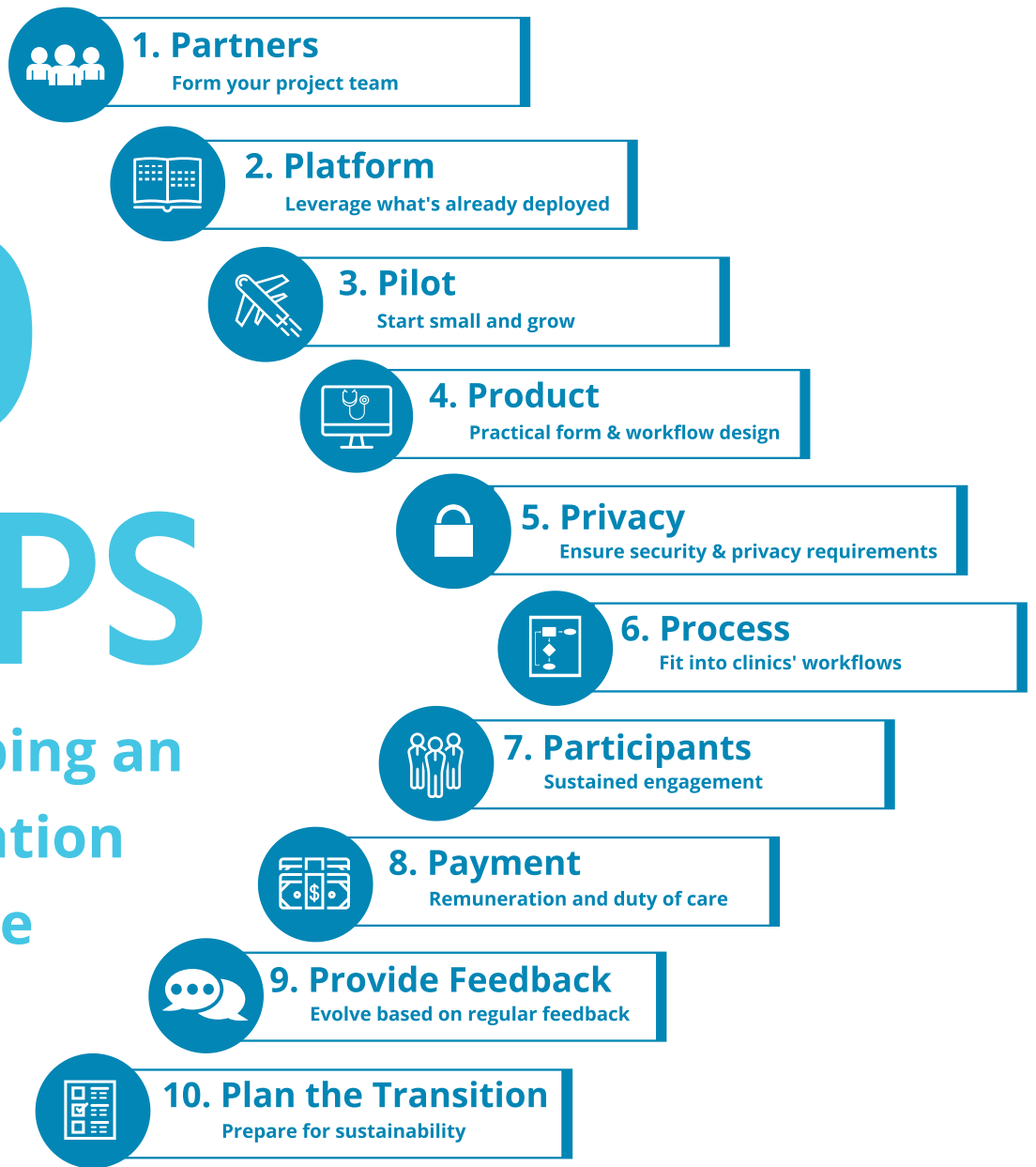
We created and implemented electronic consultation in Eastern Ontario to address these problems



The eConsult project began in **2009** with the launching of the live site in early **2010**. Subsequent pilot testing with evaluation was completed in **March 2011**.

10 STEPS

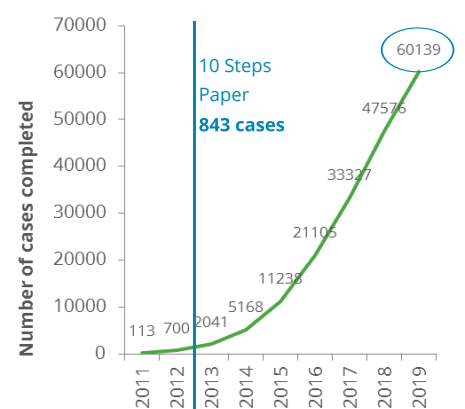
To Developing an eConsultation Service



eConsult Adoption

	Early Adoption Data Apr 2011 - Jan 2013	Current Status Apr 2011 - Jan 2019
Specialist services available	22	133
Registered primary care providers	200	1738

Number of eConsult Cases Completed



Impact



In following these **10 steps**, we believe that the eConsultation system and its association improvements can be effectively implemented in other healthcare settings

