

Thrombosis eConsults

The **eConsultBASE™** service improves access to specialist care for patients by facilitating electronic communication between Primary Care Providers (PCPs) and specialists

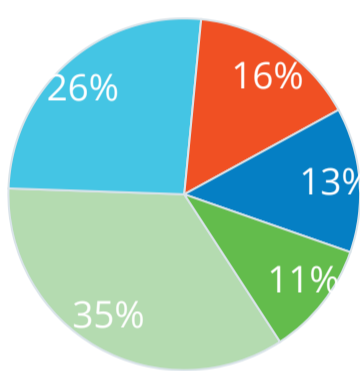
From June 2012 to March 2016, **109 PCPs** directed **162 eConsults** to thrombosis specialists

Average response time was **36 hours**



Average time to complete the eConsult was **11 minutes**

Content of questions asked by PCPs % of eConsults



- Other* 35%
- Venous thromboembolism (VTE) management 26%
- Peri-procedural anticoagulation management 16%
- Thrombophilia testing 13%
- Superficial venous thrombosis (SVT) 11%

*Topics included: oral contraceptive pill/hormone replacement therapy (VTE risk) and atrial fibrillation



Improved timely access and resource utilization

"I had a concise but thorough answer back within hours. Where I live we do not have access to a thrombo specialist and the patient would have needed to drive over 2 hours and waited months to get this information."



Value expert guidance

"The consultant suggested something that I had not thought about."



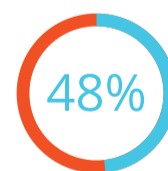
Educational opportunities

"I can often apply what I've learned in an eConsult to future patients as well. Not only have I avoided a referral with this eConsult but I'll likely save time for future patients in similar situations."

eConsults provided PCPs with advice for a **new** or **additional course of action**



Current **course of action** was **confirmed**



Referral was originally considered but **avoided** as a result of eConsult

Case Example

Day 1

PCP seeks management advice for a patient with swelling in the left leg due to a blood clot. The right leg is clear, and the clot appears limited to a lower leg superficial vein. PCP asks if anticoagulants should be prescribed and what testing (if any) the patient needs.

Day 1

Specialist suggests avoiding anticoagulants and prescribing a combination of anti-inflammatory medicine and compressions stockings. Specialist recommends conducting ultra sounds at one and two weeks to make sure more clots do not form in other veins.

Day 2

PCP accepts the recommendation and closes the case.

