Pediatric Hematology/Oncology eConsults

The eConsultBASE™ service improves access to specialist care for patients by facilitating electronic communication between Primary Care Providers (PCPs) and specialists.

From June 2014 to May 2016, 66 PCPs directed 85 eConsults to pediatric hematology/oncology specialists.

Case Example

PCP contacts specialist about newborn girl whose lab work revealed megathrombocytes (large platelets). PCP provides summary of lab results and asks if further investigation is needed.

Specialist responds that platelet count is normal so no immediate follow-up is necessary. Specialist recommends repeating lab work in 2-3 months as a precaution.

PCP accepts advice and closes case.

Content of questions asked by PCPs

- Anemia: 24%
- Hemoglobinopathy: 13%
- Bleeding disorder: 12%
- Thrombotic state: 8%
- Neutropenia: 7%
- Other*: 37%

*Topics included: thrombocytosis, lymphadenopathy, and high hemoglobin

99% of cases were completed in less than 10 minutes

Average response time was 3.5 hours

90.5% of cases were directed to hematology vs. 9.5% to oncology

Good, concise answer, saved the patient having to travel to see a specialist which is really helpful given that she has 2 young kids and doesn't drive. Got the answer within 2 hours of submitting the question. Thank you!!

90.5% of cases were considered but avoided as a result of eConsult


www.ChamplainBASEeConsult.com

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