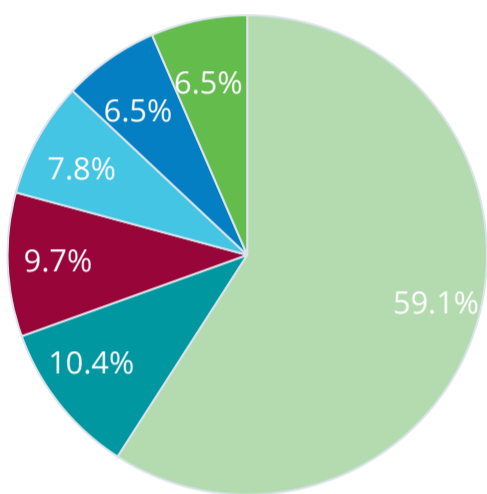


The eConsultBASE™ service improves access to specialist care for patients by facilitating electronic communication between Primary Care Providers (PCPs) and specialists

From July 2011 to January 2015, **217 PCPs** submitted **965 eConsults** to dermatology specialists

Content of questions asked by PCPs

% of eConsults



Other	59.1	Dermatitis	10.4	Infections	9.7
Neoplasm	7.8	Nevi	6.5	Puritus	6.5

In the other category, topics included: acne, seborrheic keratosis, urticaria, pigmentation disorders, papulosquamous disease, herpes simplex, nail diseases and more.



83% of cases took 15 minutes or less to complete

The most common questions from PCPs pertained to...



65% Diagnosis

- Interpretation of clinical findings, or an image report, histopathology report, or laboratory test



24% Management

- General management
- Necessity of a referral



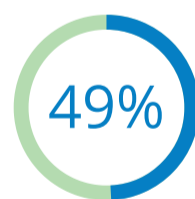
11% Drug Treatment

- Choice of drug
- Indications/goals of treatment

65% of eConsults provided advice on a new or additional course of action.

In 31% of cases, the current treatment plan was validated.

"Incredibly timely advice and very practical"



Referral was originally considered but avoided as a result of eConsult

Case Example

Day 1

PCP tells specialist about an elderly patient with a persistent lesion. A biopsy revealed Actinic Keratosis and found it non-malignant. PCP attaches a picture and asks whether cryotherapy or Aldara cream would be a better approach, and what the dosage/timing would be in either case.

Day 1

Specialist recommends one dose of cryotherapy, with follow-up at 3-4 weeks to see if additional doses are needed.

Day 2

PCP accepts advice, closes case.

